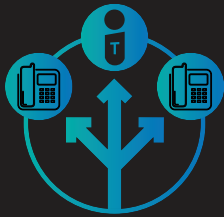


MS Teams Direct Routing

INTEGRATE. CONNECT. COMMUNICATE.

Telesystem MS Teams Direct Routing enables you to make and receive calls to Microsoft Teams, guaranteeing secure and reliable communications between MS Teams and the Telesystem network.



Increased collaboration + productivity

Highlights of MS Teams Direct Routing

- Cloud phone system
- Unlimited minutes to US & Canada
- Connect to PSTN
- Increased mobility
- Call logs & Call forwarding
- More scalable SIP Trunking
- Voicemail to transcript
- 911 call routing with dynamic locations
- Cloud PBX & Unified Communications
- IVR & Automatic Call Distributor
- Mobility to work where and how you want

What is Telesystem MS Teams Direct Routing?

To help businesses take full advantage of their existing Microsoft Teams client and all the collaboration features it offers, Telesystem has combined the strengths of its enterprise voice capabilities with Microsoft Teams via Microsoft Direct Route. This powerful combination allows businesses to combine Microsoft Teams with our VoIP platform into a single solution from a single solution provider.

Telesystem connects Microsoft Teams to the public switched telephone network (PSTN) using Direct Routing over our secure voice network allowing users to make and receive telephone calls external to their organization right from Teams. MS Teams Direct Routing provides full voice capability, including call transfer, forwarding and voicemail. Telesystem provides DID/DDI number porting and management nationwide, allowing users to retain their existing telephone numbers.



Guaranteed Savings

Cut your monthly phone bill between 20%-50% and eliminate capital expenditures and maintenance costs on your existing phone system, plus unlimited minutes to US and Canada.



Flexible Mobility

Connect your normal desktop phone to the Microsoft system which allows for greater flexibility to transfer and handle calls as well as mobility to work at the office, at home, or on the go, from any device, on a single platform.



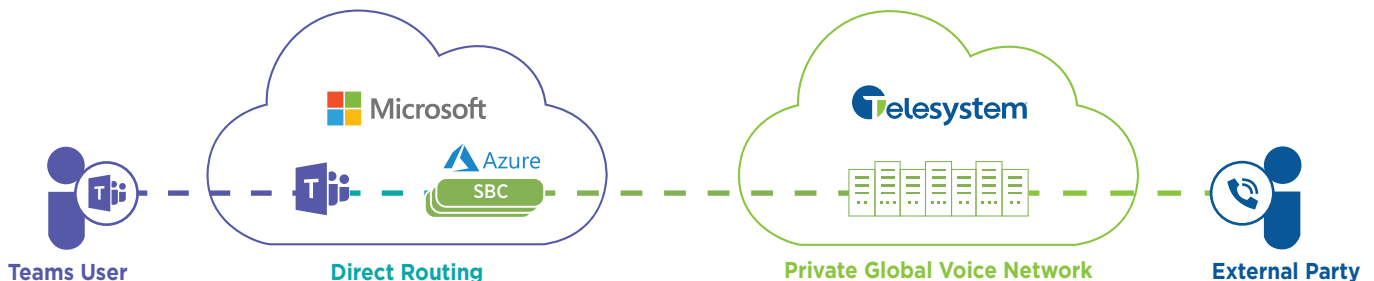
Enhanced Features

Advanced call queuing allows you to field calls based on predefined business rules, wait time, or customer value. Monitor queue status and advanced features such as Whisper, Interactive Voice Response (IVR) and Automatic Call Distributor (ACD) to expand the capabilities and productivity of your team.



Increased Reliability

Utilize Telesystem's Geo-Redundant switch platform with 99.999% uptime and high definition sound clarity.

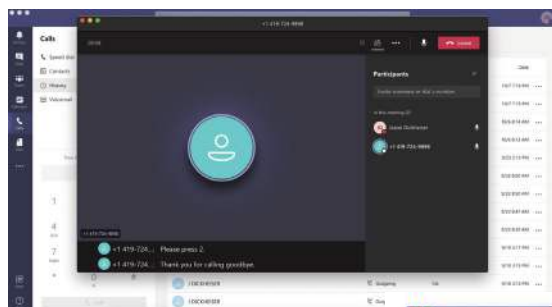


Telesystem MS Teams Voice Configuration Capabilities:

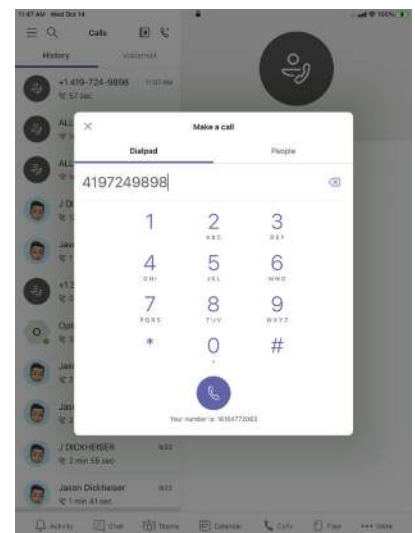
1. Our Voice Core provides enhanced PBX functionality and connectivity to the PSTN to MS Teams clients via a direct route to Microsoft Cloud.
2. Integrate MS Teams to provide a seamless user experience for users via the Microsoft Teams soft client, desk phone, or mobile application.
3. We can provide SIP trunking to MS Team via Direct Route through our voice core without deploying any additional equipment for a faster delivery of services.

Telesystem SIP Trunking + MS Teams =

<p>Ease of operation</p>	<p>With Microsoft Direct Routing, you benefit from all of the features your business needs, such as multi-level auto-attendants, advanced hunt groups, call reporting, and e911. With configurations that your O365 admin will retain complete control over.</p>
<p>Flexible, White Glove Implementations</p>	<p>A scalable, integrated solution for businesses, including the design, delivery, implementation, and support for all services. All clients also have direct access to a dedicated implementation management team.</p>
<p>High Availability /Business Continuity</p>	<p>All voice solutions are built with business continuity in mind. We utilize geo redundant data centers and networks to ensure all your calls are delivered.</p>
<p>High Quality Voice Service</p>	<p>We offer an advanced network of leading carriers and routes to deliver unparalleled voice quality and reliability.</p>
<p>Secure Access for local and remote workers</p>	<p>Utilizing their current O365 login, your organization can rest easy knowing that local and remote employees alike can connect securely and easily.</p>
<p>Up-to-date features</p>	<p>Unique applications and features are continuously added so you are never out of date.</p>
<p>Unparalleled support when you need it</p>	<p>Your team can access Telesystem’s U.S.-based support services 24x7x365 any time you need to adjust your services or need assistance with your trunk.</p>



Let Telesystem help add additional functionality to the MS Teams experience your team is already familiar with.



Transform your Teams platform into a fully-fledged business phone system with true unified communications capabilities.

